

COUNTY OF ORANGE UNINCORPORATED

Waste Management Residential Recycling and Refuse Service Guide



California SB 1383

Effective January 1, 2022, all California residences, multifamily complexes, and businesses will be required to separate organic waste from the trash and participate in an organics collection program per State Senate Bill (SB) 1383, California's Short-Lived Climate Pollutant Reduction Strategy.



Organics consist of food waste and green or yard waste. SB 1383 was passed in an effort to divert organics from our landfills to help further reduce greenhouse gas emissions that contribute to global climate change. For every 2½ tons of food rescued, that's the equivalent of taking 2 million cars

off the road for a year. Furthermore, 1 in 4 children go hungry in California. SB 1383 sets a goal of 20% edible food recovery for large commercial generators which will help ensure we redirect perfectly edible food that is currently being thrown away to feed Californians who are food insecure. Depending on your household type, Waste Management will collect your organic waste and transport it to a facility to be converted into energy or into a nutrient-rich compost to nourish soil and plants.

For more information about this new Senate Bill, visit calrecycle.ca.gov/organics/slcp.

FAQs about Organics Recycling

Q: What can I put inside my organics container?

A: Meat, fish, poultry, dairy products, fruits, vegetables, bread, pasta, rice, grains, plate scrapings, food soiled paper (minimal amounts acceptable), grass, leaves, small branches, shrubbery, plants, weeds, and garden trimmings. Please refer to the "What Goes Where" section for the complete list of acceptable and unacceptable items.

Q: Can I place plastic bags in my organics container?

A: Please do not place bags inside the organics cart. If you choose to collect your organic waste inside a bag, please empty the bag directly into your organics cart and discard the bag into the trash container.

Q: Can I place compostable or biodegradable products in my organics container?

A: Unfortunately, these products often do not break down at industrial composting facilities currently. At this time, we ask that you please do not place these products in your organics container.

Q: I do not produce organic waste; I compost at home. Can I opt out of the program?

A: No, this is a mandatory service per State Senate Bill 1383.

Q: Will I be receiving a fourth cart to separate food waste?

A: No, food waste will be co-mingled with the green waste in the organics cart. For those customers who currently have only a trash and recycling cart, you will be receiving a third cart for organics collection.

Q: Can I request a smaller organics collection container?

A: Yes, Waste Management offers 35-, 65-, and 95-gallon cart sizes to meet the specific needs of residents. To request a change in size, please contact WM Customer Service at (949) 642-1191 or visit wm.com/us/en/support for assistance.

Q: How will containers be monitored for contamination under SB 1383?

A: WM audits containers for contamination collection. When contamination occurs, we provide the customer targeted feedback and education to help customers recycle right and reduce contamination. Please ensure your preferred contact information is up to date by setting your preferences on your online wm.com account or My WM mobile application.

What Goes Where

Recycling Cart



Make sure recyclables are loose, clean, and dry before placing in the recycling cart!

Paper

- Newspaper
- Paper
- Cardboard
- Paper Envelopes
- Junk Mail
- Magazines/Catalogs
- Phone Books
- Paper Bags
- Non-Metallic Wrapping Paper
- Cardboard

Metal and Glass

- Aluminum Cans
- Tin Cans (Canned Vegetables and Soup)
- Steel Cans
- Glass Bottles (Wine, Liquor, Juice)
- Glass Food Jars (Condiments)

Plastics

- Plastic Bottles (Water, Juice, Soda)
- Plastic Jugs (Milk and Juice)
- Plastic Jars (Condiments)
- Plastic Containers/Tubs



Trash Cart

The trash cart is for household waste that cannot be recycled.

Carts must not be overfilled, and lids should be able to close. Material should be loosely packed so the carts will empty easily.

- Polystyrene Foam (Styrofoam Containers and Packaging)
- Non-Recyclable Plastics
- Plastic Utensils
- Wax-Coated Paper Cups
- Pet Waste/Diapers
- Garden Hoses
- Non-Donatable Clothing, Bedding, Textiles



No Bagged Recyclables

Do not place bagged recyclables or plastic film in your recycling bin as these materials will be deemed as contamination. Plastic bags and film tangle equipment at recycling facilities and contaminate recycling loads.

This poses a safety risk to workers and reduces the chances of the item being recycled.

If you collect your recyclables in a bag, empty them directly into your cart and reuse the bag. Learn where you can recycle plastic bags and film at plasticfilmrecycling.org.

New! Co-mingled Organics Recycling

Food Waste/Organics Cart



Acceptable Items

- Meat, Fish, Poultry
- Dairy Products
- Fruits and Vegetables
- Bread, Pasta, Rice, Grains
- Eggshells
- Plate Scrapings
- Food Soiled Paper/
Paper Napkins (minimal
amounts acceptable)
- Grass
- Leaves/Tree Branches
- Shrubs/Brush
- Plants/Weeds
- Garden Trimmings
- Sawdust

Unacceptable Items

- Silverware/Dishware
- Glass, Metal, and Rubber
- Food Packaging Material
- Plastic Bags and Containers
- Compostable or Biodegradable
Products and Bags
- Animal Waste
- Soil or Rocks



Recycle Right and Avoid Contamination

Have you ever heard the phrase, "one bad apple spoils the bunch?" The same is true for recycling, where any item that is not recyclable can potentially spoil an entire batch of otherwise good material. **Please do not dispose of any trash, furniture, bulky items, food waste, green waste, plastic liners/film, Styrofoam, clothing or textiles, propane tanks, electronic items, or any non-recyclable material into the recycling container** as this will be considered contamination. If your container is contaminated, it may not be able to be serviced by the recycling truck.

In addition, new California Senate Bill 1383 requires proper usage of all three containers, meaning no organic waste or recycling in the trash. Be sure to follow this "What Goes Where" guide to also ensure you do not contaminate your organics container or trash container with unacceptable items. **Improper usage of these containers may also result in non-service.**

For 24/7 access to recycling education, resources, and support, visit wm.com/recycle-right or the OC Recycle Guide at ocrecycleguide.com. The OC Recycle guide is a one stop shop for local alternatives to properly dispose or recycle materials.

 OCRecycleGuide.com

Tips and Tricks for Keeping Your Organics Container Clean and Fresh

- You may line your organics container with a piece of paper or paper napkin to absorb any liquids and food waste.
- Consider lining your organics container with a layer of green waste before placing your food waste inside.
- Consider buying a charcoal filter for your organics bin to mitigate odors.
- Keep your food scraps in the fridge or freezer and empty it directly into the organics cart on your service day to minimize odors.



New State-Mandated Cart Color Requirements

Senate Bill 1383

Per Senate Bill 1383, all waste collection containers will have consistent color requirements throughout the state by January 1, 2036. You may see new cart colors throughout your community as your current carts reach the end of their useful life.

The new containers will have a black body with a black lid for trash, a blue lid for recycling, and a green lid for food waste/organics.

organics (both green waste and food waste). Please note, this process will occur gradually over time and not all containers will be the new cart colors.

If your container is damaged or broken, please contact Waste Management Customer Service at cslosangeles@wm.com, wm.com/us/en/support, or call (949) 642-1191 for assistance with an exchange.

New Cart Colors

Recycling Cart



Make sure recyclables are loose, clean, and dry before placing in the recycling cart!

Paper

- Newspaper/Paper/Cardboard
- Paper Envelopes
- Junk Mail
- Magazines/Catalogs
- Phone Books
- Paper Bags
- Non-Metallic Wrapping Paper
- Cardboard

Metal and Glass

- Aluminum Cans
- Tin Cans (Canned Vegetables and Soup)
- Steel Cans
- Glass Bottles (Wine, Liquor, Juice)
- Glass Food Jars (Condiments)

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- Garden Trimmings
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- Compostable or Biodegradable Products and Bags
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- Soil or Rocks

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- Wax-Coated Paper Cups
- Pet Waste/Diapers
- Garden Hoses
- Non-Donatable Clothing, Bedding, Textiles

Do not place needles, chemicals, paint, fluorescent light bulbs, propane tanks, full or partially full aerosol containers, batteries and electronics, and/or construction debris inside any of your containers. Please refer to the Household Hazardous Waste and Other Disposal Options on the following pages for more information on how to properly dispose of these items.



COUNTY OF ORANGE UNINCORPORATED

Additional Waste and Recycling Program Information

The County of Orange and Waste Management are proud to provide residents a comprehensive guide of recycling and solid waste services offered by Waste Management of Orange County. In the remainder of this guide, you will find important information pertaining to your weekly collection services, disposal information for handling waste streams outside of weekly collection, information on recycling and diversion programs offered, special events and important contact information. **Please keep this guide for reference throughout the year.**

Weekly Collection Services

Residential Trash and Recycling collection is provided once each week. The residential waste collection schedule is available on Waste Management's County of Orange Unincorporated-specific website at home.wm.com/orange-county or by calling Waste Management Customer Service at (949) 642-1191.

Automated Cart Services

Waste Management offers three different sizes of wheeled carts – 35 gallons, 65 gallons, or 95 gallons – providing you the option to select the size that best suits your needs. Separate carts are utilized for trash, recyclables, and organics. Call Waste Management Customer Service if one of your carts is not fitting your needs, is damaged or broken. Please have your current cart size available. Use the wheeled carts supplied by Waste Management for your automated collection services.

Special Services

Customers in hard to service areas may require special access vehicles and service which result in additional charges. If you have questions regarding special services, please contact Waste Management Customer Service.

Billing Information

Charges for residential collection services will be billed quarterly in advance by Waste Management. Visit wm.com to create a Waste Management account where customers can make online payments, enroll in autopay or paperless billing, set notification preferences, access and edit account information and more.

Additional Carts

If needed, contact Waste Management Customer Service to obtain an additional cart. Additional charges apply.

Waste Management County of Orange Unincorporated-Specific Webpage

Take a moment to visit home.wm.com/orange-county where residents have 24/7 access to County of Orange Unincorporated resident-specific service

information such as container sizes and set out instructions, acceptable and non-acceptable items, bulky item collection information, special programs and services, updates on upcoming events, and our holiday schedule.

We also have numerous helpful resources: copies of our service guides, home composting video tutorials, information about state recycling laws, and more! Residents can also utilize our digital chat to receive assistance from a Customer Service Representative, or even schedule a bulky item pick-up or cart replacement on your own via the Bulk Request Form and Container Repair Form.

Senior and Low Income Discount

Qualifying residents are eligible to receive a discount of approximately 10%. To qualify for the Senior Discount, residents must be 65 years of age or older, the head of the household and utilize 35-gallon containers. To qualify for the Low Income discount, residents must provide proof of enrollment in the California Lifeline telephone program or CARE/FERA program, or submit a copy of utility bill showing a low-income discount. They must also be the head of household and have their name on the utility bill or low-income program. To obtain a copy of the Senior/Low-Income Discount Form, please visit home.wm.com/orange-county or call Waste Management Customer Service.

Service Inquiries

If you have any questions regarding your trash and recycling services, or if you should experience any problems with your service, please contact a Waste Management Customer Service Representative at (949) 642-1191 or chat with us online at wm.com/us/en/support for assistance.



Recycling and Diversion Programs

Participate in the following diversion programs to reduce your trash.



Bulky Item Collection Services

Residents are provided free bulky item collections three (3) times per calendar year. Bulky items include large, hard-to-handle household items such as furniture, appliances and electronic waste. Up to four (4) items may be collected per time at no charge. Residents may request additional collection for a charge. Bulky item collection is a special service and is collected separately from the automated cart program.

Residents should call Waste Management Customer Service at least 48 hours in advance of their collection day to schedule a pick-up.

Orange County Waste & Recycling Household Hazardous Waste Collection Centers

Orange County residents can dispose of household hazardous waste safely, and for free, at any of these four locations:



Anaheim
1071 N. Blue Gum Street • Anaheim

Irvine
6411 Oak Canyon • Irvine

Huntington Beach
17121 Nichols Street – Gate 6 •
Huntington Beach

San Juan Capistrano
32250 La Pata Ave. •
San Juan Capistrano

Each location is open Tuesday through Saturday 9:00 am to 3:00 pm, except for during rainy weather or on major holidays.

For the full list of acceptable items and for more information about safe hazardous waste disposal, visit oclandfills.com/hazardous or call (714) 834-4000.

Holiday Schedule

Waste collection does not occur on:

New Year's Day

Labor Day

Memorial Day

Thanksgiving Day

4th of July

Christmas Day

Residential collection service will be delayed one day following the above holidays. If a holiday falls on a Saturday or Sunday, there will be no delay.

County of Orange Mattress Recycling Program

Orange County residents can now bring their mattresses to Prima Deshecha Landfill and Olinda Alpha Landfill to be recycled for free. Acceptable items include most standard mattresses, box springs and futon mattresses. Non-acceptable items include contaminated, wet, twisted or soiled items; sleeping bags or pillows; water beds or air mattresses; and futon frames/bases or furniture parts. Landfill fees will apply if mattresses are brought with other waste for disposal. Visit oclandfills.com or call (714) 834-4000 for more details.

Prima Deshecha Landfill

32250 Avenida La Pata, San Juan Capistrano
Mon thru Sat, 7:00 am to 5:00 pm

Olinda Alpha Landfill

1942 N. Valencia Avenue, Brea
Mon thru Sat, 7:00 am to 4:00 pm

Holiday Tree Recycling

Annually, Waste Management will collect and recycle holiday trees for the first three weeks following December 25th.

To participate, please place trees at the curb on your regular collection day. Trees taller than six feet must be cut in half. Remove all decorations including tinsel, lights, ornaments, and tree stands.

Please note, flocked trees will be collected but cannot be recycled. Plastic or faux trees should be placed in your trash if under six feet in length or scheduled as a bulky item pick-up.



RECYCLING GUIDE

for your home



ALWAYS RECYCLE



GLASS BOTTLES & JARS



PLASTIC BOTTLES & CONTAINERS



FOOD & BEVERAGE CANS



MAGAZINES, NEWSPAPERS & PHONE BOOKS



OFFICE PAPER & JUNK MAIL



FLATTENED CARDBOARD & PAPER BAGS

Keep
recyclables
loose and dry
in your cart



DO NOT INCLUDE



FOODS OR LIQUIDS



HAZARDOUS WASTE



ELECTRONICS OR SMALL APPLIANCES



BEDDING OR CLOTHING



RUGS, CARPETS OR FURNITURE



PROPANE TANKS



DIAPERS OR PET WASTE



POLYSTYRENE OR NON-RECYCLABLE PLASTIC



FOOD-SOILED PAPER PRODUCTS, TISSUES OR CARDBOARD



PLASTIC BAGS, LINERS OR FILM



GARDEN HOSES, TIRES, AUTO PARTS OR SCRAP METAL



CONCRETE, WOOD OR CONSTRUCTION DEBRIS



CO-MINGLED ORGANIC WASTE RECYCLING



MEAT, FISH & POULTRY



FRUITS & VEGETABLES



GRASS & YARD CLIPPINGS



EGGSHELLS



CHEESE & DAIRY PRODUCTS



LEAVES & SMALL BRANCHES



BREAD, PASTA, RICE & GRAINS



COFFEE GROUNDS,
FILTERS & TEA BAGS



PLATE SCRAPINGS & MINIMAL
AMOUNTS OF FOOD SOILED PAPER

**DO NOT
INCLUDE**



GLASS & METAL



PLASTIC, BIODEGRADABLE
& COMPOSTABLE BAGS



SILVERWARE & DISHWARE



FOOD PACKAGING MATERIAL